



Learner PROTECTION

Photo by Jeremy Bezanger on Unsplash

SUMMARY

In 2012 the Irish government introduced a legally binding requirement for all schools and colleges to protect their enrolled learners through the Education and Training Act 2012. As a result of this legislation the Department of Justice & Equality cannot recognise a programme unless Learner Protection arrangements are in place for the programme. Arrangements by providers for the protection of enrolled learners are governed by Section 65 (4) of the 2012 Act.

Learner Protection Insurance means that in the event that a school closes before the completion of your course that the school providing the course must have a mechanism in place to either ensure you are placed into another school to complete your course or for you to receive a refund of fees last paid.

English Education Ireland have created an exclusive insurance scheme for its members through Study & Protect which protects all students against the risk of failure of their school to deliver a course which you have paid for. The scheme is underwritten by Aviva, an A rated insurance company, and satisfies the requirements of section 65(4)(b) of the Education (Amendment) Act 2012. This policy provides at a minimum for the continuation of your academic course in another EEI school or the return of the unused portion of your fees if this is not possible.

Full information and terms and conditions are contained in the policy documentation issued by Study & Protect.

UNDERWRITER



- One of the worlds leading insurers
- In operation for over 300 years
- 33 million customers worldwide



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SCHOOL CLOSURE

School Transfer



OR

Refund



In the unfortunate event of your school closing we endeavour to place you into an alternative EEI school within close proximity of your previous school to complete your course.

If it is not possible for us to place you into another EEI school you will receive a pro rata refund of your course fees paid.



WHATSAPP SERVICE: +353 85 155 4343

CLAIMS PROCESS:

- **Step 1:** Once you become aware of the closure or potential closure of your school contact us immediately
- **Step 2:** You will be asked to complete a claim form
- **Step 3:** You will be asked to provide us with your school acceptance letter or proof of payment to the school and photographic ID
- **Step 4:** Once your claim is verified we will revert back within 5 working days with confirmation of your alternative arrangements

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